





QUICK Survey

Results Overview





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 Responses: Completes
 Filter: No filter applied





2. How often do you use QS Online?

Rarely		4	6%
Occasionally		22	32%
Often		37	54%
Daily		5	7%
Total		68	100%


3. Do you use any other source(s) for obtaining access to legislation?



Yes		40	65%
No		22	35%
Total		62	100%
43 Responses			

6. Which statement best describes the way you use QS Online?

Occasional reference to a particular section/document		17	25%
Extensive research for extended periods of time		1	1%
Combination of research and quick references		45	66%
Whenever prompted by notification of recent changes		5	7%
Total		68	100%



7. QS Online is and will continue to be the most current source for BC legislation due to our ability to consolidate and post changes as we work on them (daily) rather than posting all of the amendments at a later date i.e. once all the amendments have been consolidated. How important is it to you that we continue to update the database daily as opposed to posting all consolidations at the end of each week?

Not important		12	18%
Somewhat			

important		18	27%
Important		22	33%
Critical		15	22%
Total		67	100%

8.

QS Online includes an “Amendment Tracker” tool that allows you to track the history of amendments to legislation over a period of time. Keeping in mind the type of research you do, is there any new tool that you would like to see us develop that would assist you in your research?

Yes		9	16%
No		49	84%
Total		58	100%
11 Responses			

9.

QS Online provides a number of ways to view historical legislation. Please indicate how often you use the following features:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Often	Occasionally	Rarely	Never
Links within the coloured Amendment Arrows	14 22%	29 45%	13 20%	8 12%
Drop down [archives] on the Table of Contents of a document	14 22%	26 40%	16 25%	9 14%
Main Archives repository page	10 15%	27 40%	21 31%	9 13%
Bills/OIC	11 17%	26 40%	19 29%	9 14%





10.

QS Online provides a number of printing options. Please indicate how often you use the following print features:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Often	Occasionally	Rarely	Never
[View PDF] (displays entire document)	38 56%	20 29%	6 9%	4 6%
Select PDF icons next to each section/Part (on TOC)	15 23%	24 36%	17 26%	10 15%
The print feature on my browser	13 20%	20 30%	22 33%	11 17%






11.

In addition to listing the Acts and Regulations which have been amended each month, the Quickscribe Reporter often includes other information and current news items related to specific areas of law. Please indicate how valuable you find this information:

Very valuable		29	43%
Somewhat valuable		33	49%
Not valuable		1	1%
N/A – don't refer to these emails		5	7%
Total		68	100%



12.

Every month Quickscribe emails clients the "Quickscribe Reporter" which alerts clients to recent and upcoming changes. Which of the following statements represents your thoughts on the Reporter:

Reporter is excellent – one of the main reasons I subscribe to QS Online		15	22%
Reporter is very useful		40	59%
Reporter is moderately useful but there is room for improvement		5	7%
Reporter is not useful to me		5	7%
Have not signed up to receive the Reporter		3	4%
Total		68	100%

13.

Do you use Quickscribe's RSS Feeds?

Yes		8	12%
No		57	88%
Total		65	100%
24 Responses			

14.

Please indicate your satisfaction with the following QS features:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Excellent	Good	Satisfactory	Poor	N/A (Don't Use)
RSS feeds	4 6%	3 4%	5 7%	0 0%	55 82%
Currency of legislation	40 60%	23 34%	2 3%	0 0%	2 3%

Email notifications	24 36%	27 41%	9 14%	0 0%	6 9%
Amendment flags (arrows)	27 40%	24 36%	8 12%	0 0%	8 12%
Archives (historical legislation)	19 29%	25 38%	13 20%	2 3%	7 11%
Recent Changes section (main page)	22 32%	31 46%	9 13%	1 1%	5 7%
Amendment Tracker tool	18 27%	20 30%	10 15%	0 0%	18 27%
Help menu	4 6%	24 36%	13 19%	2 3%	24 36%
Access to Federal legislation	12 18%	30 45%	6 9%	2 3%	17 25%
Printing features	20 30%	26 39%	13 19%	3 4%	5 7%
Search features	22 33%	25 37%	11 16%	4 6%	5 7%
Bills section	20 30%	17 26%	17 26%	1 2%	11 17%
OIC section	13 20%	18 28%	14 22%	2 3%	17 27%

15. Please indicate how often you use or refer to the following features/functions:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very Often	Often	Occasionally	Rarely	Never
RSS feeds	4 6%	1 1%	4 6%	8 12%	51 75%
Email notifications	12 18%	23 34%	17 25%	6 9%	10 15%
Amendment flags (coloured arrows)	7 10%	24 35%	21 31%	10 15%	6 9%
Archives (historical legislation)	9 13%	13 19%	29 43%	10 15%	7 10%
Recent Changes section (main page)	14 21%	28 41%	20 29%	3 4%	3 4%
Amendment Tracker tool	6 9%	18 26%	18 26%	10 15%	16 24%
Help menu	1 1%	5 7%	22 32%	23 34%	17 25%
Federal legislation	4 6%	14 21%	23 34%	18 26%	9 13%
Printing features	13 19%	22 32%	21 31%	6 9%	6 9%








Search features	18 26%	29 43%	13 19%	3 4%	5 7%
Bills section	4 6%	21 31%	21 31%	14 21%	8 12%
OIC section	6 9%	17 25%	16 24%	17 25%	12 18%

16. Do you refer to the Regulations Bulletin as part of your job?





Yes		39	57%
No		29	43%
Total		68	100%

18. Quickscribe continues to work on a number of initiatives that we hope will make your research easier. Please let us know where you would like to see us focus our resources by telling us which items are of interest to you. (You may select more than one option)



Add more interpretive analysis with respect to recent and upcoming changes		20	29%
Develop tools that will allow you to track Bills as they make their way through the House and eventually, into law		33	49%
Develop a notification service built on a key word/phrase that will allow you to specify a word or phrase into a feed, so that whenever new legislation is passed that includes this key word/phrase, a notification will be sent via RSS feed		17	25%
Add more "non-legislative" material such as reports, bylaws, journals, guidebooks and other information pertinent to my industry		26	38%
Make it easier to access associated regulations when researching a particular Statute		34	50%

Develop a CMS (Content Management System)		7	10%
Incorporate Interpretation within some of the legislation text itself that would describe the intent behind the law.		25	37%
Include notification when new judicial decisions are made		19	28%
Include case law		29	43%
Include judicial decisions		21	31%
No further changes required		7	10%
Other, please specify		7	10%



- 19.** Quickscribe is considering offering clients a content management system which would allow you to consolidate, manage and distribute in-house content relevant to your organization. Is this something that your organization may be interested in?

Definitely		7	10%
Possibly - would need more information		37	55%
Doubtful		14	21%
No		9	13%
Total		67	100%

- 20.** Would you like Quickscribe to add any non-legislation content to the site?

Yes		13	23%
No		44	77%
Total		57	100%
10 Responses			

- 21.** Quickscribe strives to ensure that client inquiries are dealt with in a timely and professional manner. How would you rate Quickscribe's overall customer service?

Excellent		42	63%
Good		25	37%
Satisfactory		0	0%

Poor		0	0%
	Total	67	100%